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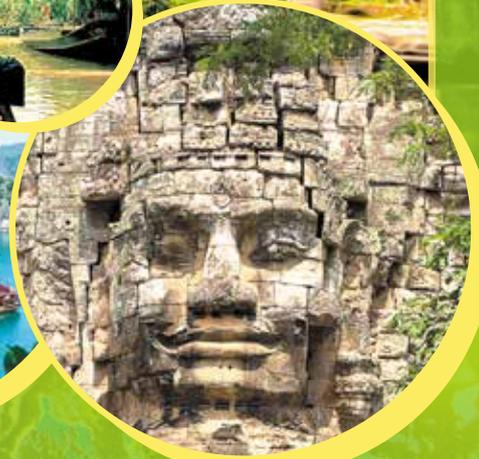


# EXOTIC CAMBODIA & VIETNAM

2024-25



**13**  
Nights  
**14**  
Days





- **Phnom Penh**
- **Siem Reap**
- **Saigon (Ho Chi Minh)**
- **Hoi An**
- **Hue**
- **Hanoi**
- **Halong Bay**

# HIGHLIGHTS OF THE TOUR

- A complete all-inclusive value for money tour with maximum quality sightseeing and minimum travelling time
- Stay at comfortable and conveniently located hotels
- Daily buffet breakfast at the hotels except on Day 01
- Local Veg/Non veg lunches - as per the itinerary
- Local or Indian Veg/Non Veg dinners - as per the itinerary
- Stay 01 night in Phnom Penh
- Enjoy a guided tour of Phnom Penh
- See the Royal Palace
- See the Silver Pagoda
- Stay 02 nights in Siem Reap
- Visit the Angkor Area
- See the ruins of South Gate of Angkor Thom
- See the temple in Angkor Wat
- Witness the incredible jungle covered temple of Ta Prohm
- Visit the floating village of Chong Khneas.
- Enjoy a boat ride on the Tonle Sap Lake - largest lake in Asia
- Stay 02 nights in Ho Chi Minh City (Saigon)

- See the fascinating hand dug tunnels at Cu Chi
- Enjoy a guided city tour Ho Chi Minh City
- Visit the Mariamman Hindu Temple
- Visit the Sri Thendayutthapani Temple
- See the Reunification Palace and Cathedral of Notre Dame
- Visit Central Post Office
- Excursion to My Tho
- Cruise on the River Mekong
- See the 4 islands of Dragon, Unicorn, Tortoise and Phoenix
- Visit the floating market and Fish Craft Village
- Walk through the Thoi Son Island
- Take a rowing boat down the canal to visit a honey bee farm
- Stop at Phoenix Island to visit the Coconut Monk Temple and Crocodile Pond
- Stay 02 nights in Hoi An
- Excursion to the Myson Sanctuary to view the Champa Temples
- Take a cable car ride across Bana Hills
- Walk on the beautiful Golden Bridge and enjoy breathtaking views
- Stay 02 nights in picturesque Hue
- Visit the lively market of Dong Ba
- Cruise down the romantic Perfume River

- See the main attractions of Hue on a city tour
- Stay 03 nights in Hanoi
- Enjoy a guided city tour of Hanoi
- Visit the Museum of Ethnology
- Visit the Temple of Literature
- See the Hoan Kiem Lake
- See the unique Water Puppet performance
- Visit Hoa Lu - the ancient capital of Vietnam
- Visit the temples of Dinh & Le Dynasty
- Cruise through the lakes of Hang Ca, Hang 2 and Hang 3
- Enjoy an overnight cruise down the scenic Halong Bay
- Participate in a multitude of activities during the Cruise:
  - Kayak down to the floating village
  - Cooking demonstration of traditional Vietnamese cuisine
  - Time for squid fishing
  - Early morning Tai Chi demonstration
- Services of a professional and experienced tour manager travelling with you throughout your tour



Bayon Temple

courtyards, and ponds full of water reflecting the towering temple and the jungle covered temple of Ta Prohm is an incredible sight. There are enormous fig trees and gigantic creepers which embrace themselves in the stone foundations of the structure giving the impression of man's creation being reclaimed by the powerful forces of nature. Later enjoy a **local lunch**. **Tonight enjoy an Indian dinner.**

**Overnight in Siem Reap (B,LL,D)**

**DAY 04**

**Tour of Siem Reap - Flight to Ho Chi Minh City/Saigon - Vietnam**

After buffet breakfast, check out and proceed to visit the floating village of Chong Khneas, located 10 kilometers south of Siem Reap. Take a boat trip in a traditional wooden boat on the Tonle Sap Lake, the "Great Lake" of Cambodia, one of the largest in Asia. Spend the rest of the day visiting the "Chantiers Ecole's - Les Artisans d'Angkor" which provides training to young Cambodians to revive the ancient Khmer traditions of stone carving and wood sculpting. A beautiful insight into the arts and culture of Cambodia. Enjoy a **local lunch**. Later, transfer to the airport for your flight to Saigon, Vietnam. Upon arrival transfer to the hotel. **Tonight enjoy an Indian dinner.**

**Overnight in Saigon (B,LL,D)**

**Saigon - Cu Chi Tunnels - City Sightingseeing**

**DAY 05**

After buffet breakfast, embark on a day of discovering the attractions offered by this lovely city. The Cu Chi Tunnels which were never discovered by American Forces are stretching over 200 km and were an important Viet Cong base during the American-Vietnam War. This underground network, dug by hand connected command posts, hospital shelters and weapon factories. After a **local lunch**, visit the Mariamman Hindu temple, Sri Thendayutthapani temple and see Reunification Palace which formerly was the Independence palace of the South Vietnamese President and Cathedral of Notre Dame. Continue your sightseeing tour with a visit to the Central Post Office. **Tonight enjoy an Indian dinner.**

**Overnight in Saigon (B,LL,D)**

**DAY 06**

**Saigon - My Tho - Flight to Da Nang - Hoi An**

After buffet breakfast, check out and transfer to the outskirts of Saigon to tour the beautiful countryside. Start at the tourist boat station (My Tho), from where you will be cruising on the Tien (Mekong) river to see four islands: Dragon, Unicorn, Tortoise and Phoenix. Chance to enjoy fresh coconut water. Visit the floating market and fish-craft village along Tien River. Stop at Thoi Son Island, stroll around the countryside road, seeing orchards, enjoying tropical fruits and listening to traditional music. Take a rowing boat on the small



Angkor Thom

**DAY 01**

**Arrive Phnom Penh, Cambodia**

Today, begin your beautiful journey of Cambodia. Arrive at Phnom Penh airport where you will be met by your tour manager at the arrival area after clearing immigration and customs. Kindly make your own arrangement if you are unable to meet the Tour Manager at the designated time. Then check-in to the hotel. (Standard check-in time is 1500 hrs.). **Tonight enjoy an Indian dinner**

**Overnight in Phnom Penh (D)**

**Guided tour of Phnom Penh - On to Siem Reap**

**DAY 02**

After buffet breakfast, check out and proceed on a guided tour of the city. See the Independence Monument and the Royal Palace, built by King Norodom in 1866 on the site of the old town, and the Silver Pagoda. Located within the grounds of the Royal Palace, the Silver Pagoda is so named because of its floor, which is made up of 5000 silver tiles. The treasures found inside include a solid gold Buddha encrusted and weighing 90 kilograms and a small 17th century emerald and baccarat crystal Buddha. Wat Phnom Temple, Phnom Penh's namesake, from where you can enjoy views over the tree-lined avenues of Phnom Penh. This afternoon, enjoy a **local lunch**. Later, drive to Siem Reap. **Tonight enjoy an Indian dinner.**

**Overnight in Siem Reap (B,LL,D)**

**DAY 03**

**Full day tour of Angkor Thom and Angkor Wat**

After buffet breakfast, begin your sightseeing tour of the Angkor area. Spend a full day exploring the wondrous ancient ruins with the South Gate of Angkor Thom, famous for its series of colossal human faces carved in stone, the impressive Bayon Temple, the Royal enclosure, Phimeanakas, the Elephant Terrace, the Terrace of the Leper King and the largest as well as the most complete temple of Angkor Wat. This architectural masterpiece was constructed in the 12th century and covers an area of about 210 hectares. Stroll around this massive edifice, seeing the many galleries with columns, libraries, pavilions,



Halong Bay

canal with beautiful scenery of the countryside. Visit a honey-bee farm and enjoy honey-tea. Stop at Phoenix Island to visit Coconut Monk Temple and Crocodile-pond. Enjoy **local lunch**. Thereafter, transfer to the airport for your flight to Da Nang. Upon arrival, drive to Hoi An and check into your hotel. **Tonight enjoy an Indian dinner.**

**Overnight in Hoi An (B,LL,LD)**

**DAY 07**

**Hoi An – My Son – Hoi An**

After buffet breakfast, drive to My Son sanctuary. It comprises many Champa temples, in a valley roughly two kilometers wide, surrounded by two mountain ranges. It was the site of religious ceremonies of kings of the Champa Dynasty and was also a burial place of Champa Royals and National heroes. The My Son temple complex is one of the foremost temple complexes of Hinduism in Southeast Asia and is the foremost heritage site of this nature in Vietnam. Though the complex has been destroyed over time, you still see many majestic ancient ruins of temples in the area. After **local lunch**, visit a Family Chapel built by prominent merchants as the center of ancestor worship in a Chinese style Pagoda or Assembly Hall: Japanese Covered Bridge Pagoda which is the first bridge on this site and was constructed in 1593 by the Japanese community of Hoi An to link the town with the Chinese Quarter across the stream, besides looking at Fukien Association temple, Ceramic Museum and Chua Ong Temple. **Tonight enjoy an Indian dinner.**

**Overnight in Hoi An (B,LL,D)**

**Hoi An - Bana Hills - On to Hue**

After buffet breakfast, check out and visit the Marble Mountain or five elements' mountains – a cluster representing five elements (Kim – metal; Moc – wood; Thuy – water; Hoa – fire; Tho – earth) and limestone hills located in Ngu Hanh Son ward. Ride the cable car which gains 5 world scores to Bana hills station. Stop at By Night station to visit Vong Nguyet hills, Linh Ung pagoda, the Old

**DAY 08**

Villas of the French. Continue moving up by cable car to the Nui Chua Mountain – the top of Bana range, visiting Nginh Phong top, Le Nim Villas, Orchid Garden. Experience hill climbing train (first and unique funicular in Vietnam) and visit an old French cellar (Debay Ancient Wine Cellar), flower garden Le Jardin D'amour and Linh Ung Pagoda. Enjoy a **local lunch**. You should not miss walking on the Golden Bridge amid the foggy hills of the mountain, enjoy the gorgeous view of Da Nang City. Later, drive to Hue city, passing through many pretty, red-tiled villages with fruit orchards, enjoying spectacular views of sky and sea. Free time for shopping at Dong Ba lively market. **Tonight enjoy an Indian dinner.**

**Overnight in Hue (B,LL,D)**

**DAY 09**

**Guided city tour of Hue**

After buffet breakfast, take a boat trip on the romantically named Perfume River, Hue's best-known religious site, Thien Mu pagoda and the mausoleum of former emperor Tu Duc - one of the most beautiful works of royal architecture of the Nguyen Dynasty. Then visit the Imperial Citadel from where the Nguyen Dynasty ruled between 1802 and 1945. Enjoy **local lunch**. Evening free at leisure. **Tonight enjoy an Indian dinner.**

**Overnight in Hue (B,LL,D)**

**Hue - Flight to Hanoi - Guided City tour of Hanoi - Enjoy the Water Puppet show**

**DAY 10**

After buffet/boxed breakfast, check out and transfer to the airport for your flight to Hanoi. Upon arrival at Noi Bai International airport, transfer to the hotel and check in. Enjoy **local lunch** and later this afternoon, you will visit The Vietnam Museum of Ethnology, which is a museum focusing on the 54 officially recognized ethnic groups in Vietnam. Also visit the Temple of Literature, built in honor of Confucius by Emperor Ly Thanh Tong in 1070, which was also the first university in Vietnam during the 11th century. Then see Hoan Kiem Lake (Sword Lake) and Ngoc Son Temple (from outside) with Sunrise Bridge. Evening enjoy a Water Puppet Performance – the unique form of Vietnamese art derived from wet rice civilisation of Southeast Asia. **Tonight enjoy an Indian dinner.**

**Overnight in Hanoi (B,LL,D)**



Mekong River

## DAY 11

### Hanoi – Hoa Lu – Tam Coc – Hanoi

After buffet breakfast, depart for a scenic 2 hours drive along green fields and villages on highway number 01. Your first stop is Hoa Lu, which used to be the capital of Vietnam in the 11th century. Visit the temple of Dinh & Le Dynasty, learn about the history of Vietnam in the war with China and about the first Vietnamese government. Enjoy the beautiful rice paddy fields, and lots of fresh air. After **local lunch**, board a small boat, glide along a long canal with rice paddy fields and mountains on either side, your boat will go through three caves called "Hang Ca", "Hang 2", "Hang 3". Return to the wharf, where your coach is waiting to transfer you back to Hanoi. **Tonight enjoy an Indian dinner.**

**Overnight in Hanoi (B,LL,D)**

### Hanoi - La Casta Cruise on the Ha Long Bay

After buffet breakfast, check out and depart for the pier to board your cruise for Ha Long Bay. Explore the legendary Ha Long Bay. Cruise amongst the Bay's rock formations and floating villages.

**8:00 depart:** Follow the newest highway connecting Hanoi and Hai Phong. Upon arrival at Station number 17 – OVERNIGHT CRUISE PORT, Tuan Chau Maria, Ha Long passengers will be welcomed by receptionist at La Casta's waiting lounge.

**11:30 – 12:00:** After taking a rest, our high speed tender boat will transfer you to the main boat (Around 25 minutes). Get onboard with a warm welcome from La Casta crew team with welcome drink.

After that, you will be given a short briefing about La Casta Cruise and safety guidelines at the restaurant. Complete the check-in procedure and check-into our suite cabins.

**13:00:** Enjoy a lunch in the restaurant. La Casta Cruise will then depart for the voyage to discover the Lan Ha Bay.

**15:45:** Visit the Ba Trai Dao area and the natural lagoon of Lan Ha Bay – this area includes the beach with a romantic atmosphere and three smaller islets like three giant peaches on the sea. You can join with our activities such as: kayaking, swimming, sightseeing and explore the Ba Trai Dao area.

*(In unfavourable weather conditions, to ensure the safety of our guests, this destination would be changed to the Dark and Bright caves- famous for the pristine natural beauty and poetic, attractive seascape of Lan Ha Bay. You can join with our activities such as: kayaking, sightseeing on the bamboo boat - This is the best time for you to enjoy bamboo boats or swimming which is an interesting activity to discover the truest beauty of the stunning limestone structure and the blue sky of Lan Ha Bay).*

**17:00 – 18:00:** Come back to our La Casta cruise and enjoy the pre-dinner sunset party with Happy Hour Promotion (buy 1 get 1 free with some kinds of drinks) at the bar while watching the view of the bay at sunset.

(Abbreviation - B: Breakfast, L: Indian Lunch, LL: Local Lunch, PL: Packed Lunch, D: Indian Dinner, LD: Local Dinner)

## DAY 13

### Cat Ba Island – Lan Ha Bay – Hanoi

**06:15:** Wake up early, join the Tai Chi session on sundeck area, enjoy the fresh atmosphere and watch the sunrise in Lan Ha Bay.

**07:00 – 07:45:** Have breakfast and enjoy the morning view of the bay's landscape with a cup of tea or coffee.

**08:00:** Enjoy the stunning views of the Bay and it's dramatic limestone islets. Visit the famous Tra Bau. It's time to kayak and explore the landscape

**09:00:** Back to your cabin, relax and pack your belongings before leaving your cabin.

**09:30:** Check out and enjoy a fantastic cruise on the bay.

**10:30:** Enjoy brunch on the La Casta Cruise.

**11:30:** Disembark at Tuan Chau harbor and drive back to Hanoi.

\* Because of cruising conditions, the program may be changed slightly due to specific weather or tide conditions without prior notice to visitors. Wi-Fi is available although internet connectivity is limited due to the geography of Ha Long Bay.

After checking into your hotel, rest of the day is free for you to relax or explore some shopping options on your own. **Tonight enjoy an Indian dinner.**

**Overnight in Hanoi (B,LL,D)**

### Farewell and fly back home!

After buffet/boxed breakfast, check out and proceed to the airport for your flight back home. Return home with wonderful memories of your Cambodia and Vietnam Tour. **(B)**

## DAY 14

## TOUR COST 2024-25

### Land Cost 13 Nights 14 Days

Per person on Twin sharing	: USD 2,999
Single Supplement	: USD 941

### Note:

- As a 3rd person in a triple room, most hotels use rollaway beds and room size may be the same as the double bed. There will be no reduction for triple sharing.
- Single Room Supplement charges will be applicable in case two different people are sharing a room and one of them cancels the tour.

## DEPARTURE DATES 2024-25

### 13 Nights 14 Days

2024 -	October: 14	November: 11	December: 09
2025 -	January: 13	February: 10	March: 10

### Note:

- Tour starts in Phnom Penh, Cambodia on the above-mentioned dates
- There could be possibility of flight departure on the previous evening.
- On certain departure dates the itinerary may be operated in reverse order. However, all services and inclusions will remain the same.

## WHAT YOUR TOUR PRICE INCLUDES

### SIGHTSEEING AND EXCURSIONS

#### CAMBODIA

- Phnom Penh** : Enjoy a guided tour of the city  
: See the Royal Palace  
: See the Silver Pagoda
- Siem Reap** : Visit the Angkor Area  
: See the ruins of South Gate of Angkor Thom  
: See the temple in Angkor Wat  
: See the incredible jungle covered temple of Ta Prohm  
: Visit the floating village of Chong Khneas.  
: Enjoy a boat ride on the Tonle Sap Lake  
: Watch young artisans train at stone carving and wood sculpting

#### VIETNAM

- Saigon** : Visit the fascinating hand dug tunnels at Cu Chi (Ho Chi Minh City)  
: Enjoy a guided tour of the city  
: Visit the Mariamman Hindu Temple  
: Visit the Sri Thendayutthapani Temple  
: See the Reunification Palace and Cathedral of Notre Dame
- My Tho** : Visit the Central Post Office  
: Cruise on the Mekong River  
: See the 4 islands of Dragon, Unicorn, Tortoise and Phoenix  
: Visit the floating market and Fish Craft Village.  
: Walk through the Thoi Son Island  
: Take a rowing boat down the canal to visit a honey bee farm  
: Stop at Phoenix Island to visit the Coconut Monk Temple and Crocodile Pond
- Hoi An** : Excursion to the My Son Sanctuary to view the Champa Temples
- Danang** : Enjoy a guided city tour  
: Take a cable car ride across Ba Na Hills  
: Walk on the beautiful Golden Bridge and enjoy breathtaking views
- Hue** : Visit the lively market of Dong Ba  
: Cruise down the romantic Perfume River  
: See the main attractions of Hue on a city tour
- Hanoi** : Enjoy a guided city tour  
: Visit the Museum of Ethnology  
: Visit the Temple of Literature  
: See the Hoan Kiem Lake  
: See the unique Water Puppet performance  
: Visit Hoa Lu - the ancient capital of Vietnam  
: Visit the temples of Dinh & Le Dynasty  
: Cruise through the lakes of Hang Ca, Hang 2 and Hang 3
- Ha Long Bay** : Enjoy an overnight cruise down the scenic Ha Long Bay  
: Participate in a multitude of activities  
: Refreshing welcome drink with hot/cold towels  
: Tai Chi lesson - Vietnamese Martial Arts  
: Traditional bamboo boat trip  
: Enjoy a coffee demonstration  
: Night squid fishing  
: Authentic Vietnamese cooking demonstration  
: Visit the beautiful caves along the Bay

### ACCOMMODATION

- > 01 night at the Hotel Sokha Phnom Penh (Deluxe Rooms) or similar in Phnom Penh
- > 02 nights at the Hotel Angkor Miracle (Deluxe City View) or similar in Siem Reap
- > 02 nights at the Grand Hotel (Luxury wing - Deluxe Rooms) or similar in Saigon (Ho Chi Minh City)
- > 02 nights at the Hotel Le Pavilion Hoi An Gallery (Gallery Superior) or similar in Hoi An
- > 02 nights at the Hotel Imperial (Deluxe City View) or similar in Hue
- > 02 nights at the Hotel Pan Pacific (Deluxe) or similar in Hanoi
- > 01 night on the La Casta Cruise (Junior Suite) or similar in Halong Bay
- > 01 night at the Hotel Pan Pacific (Deluxe) or similar in Hanoi

### MEALS - AS SPECIFIED IN THE ITINERARY

- > Daily buffet breakfast at the hotel except on Day 01
- > Daily Local/International/Continental/Indian Veg/Non-Veg Lunches
- > Daily Indian/Local/International Veg/Non-Veg Dinners

### TIPS, PORTERAGE & WATER

- > Tips to Drivers and Guides
- > Porterage of 01 bag (20 kg) per person at Hotels only
- > 2 bottles mineral water (500 ml each) per person per day

### TRANSFERS

- > All transfers and sightseeing will be conducted by a deluxe air- conditioned coach
  - > Cruise through Ha Long Bay
  - > Economy Class flights : Siem Reap to Ho Chi Minh City  
: Ho Chi Minh City to Da Nang  
: Hue to Hanoi
- Internal Flights Baggage Allowance: Check-in: 20 kg & Carry-on: 5kg

### TOUR MANAGER

- > Services of a professional and experienced Tour Manager or a local representative throughout your tour

## WHAT YOUR TOUR PRICE DOES NOT INCLUDE

- > **COST OF INTERNATIONAL AIR TICKETS**
- > **Cost of deviation:** In case you wish to deviate from the group departure dates mentioned in the brochure i.e. either travel before the departure date of your tour or would like to come back on a later date after the tour ends, there will be an additional charge that will be applicable which will be advised to you by our sales team. The same is subject to availability of seats & class for the given dates & ticket validity. Kindly also note, the deviation request is to be made at the time of booking.
- > **Cost of Transfer:** In case clients are arriving or departing at a time is different from the group arrival / departure time, which will be conveyed to the clients while booking the tour, there will be an additional cost of transfer. The group arrival and departure timings will vary from tour to tour.
- > Cost of visas to travel on the tour.
- > Medical/ Travel insurance.
- > Any expenses of personal nature such as laundry, wines, mineral water, food and drink not in the regular menu provided by us, mini bar, telephone calls, pay channels, cruise shore excursion and any type of beverages in cruise etc. Anything not specified under inclusions.
- > Meals other than what is mentioned in your itinerary
- > Cost of excursions, city sightseeing, entrance fees and local guides availed of by the passengers, other than that mentioned in 'What your tour price includes'
- > Departure taxes except where included.

## VISAS REQUIRED TO TRAVEL ON YOUR TOUR

- > USA citizens : Cambodia Single Entry Visa required  
: Vietnam Single Entry Visa required
- > Indian Passport with Green Card : Cambodia Single Entry Visa required  
: Vietnam Single Entry Visa required

Note:

- > **Cost of the above-mentioned visas is included in your tour price.**

## OVERSEAS TRAVEL INSURANCE

- > It's very important to find out before you leave whether or not your medical insurance will cover you overseas. Your regular U.S. health insurance may not cover doctors' and hospital visits in other countries. **We recommend clients take overseas travel insurance to cover any eventuality while on tour.**

## BOOKING TERMS & CANCELLATION POLICY

All services such as Airline seats/Hotels accommodation/ground transportation for group tours are pre-blocked well in advance. We are liable to pay penalties to all our suppliers/vendors if these services are released within the below mentioned time frame. If circumstances make you cancel the tour, the cancellation must be intimated to us in writing. Such cancellation will attract the following cancellation charges:

### Booking Terms & Cancellation Policy

Non-Refundable deposit to book your tour	US\$ 1000 Per Person
Full payment to be made	75 Days prior to Departure date
Cancellation of Tour due to border closure in Origin or Destination, 60 days prior to Departure date	Administrative Fees US\$ 100 Per Person
59 Days to 45 Days	30% of Total Tour cost Per Person
44 Days to 30 Days	60% of Total Tour cost Per Person
29 Days to 15 Days	75% of Total Tour cost Per Person
14 Days till Tour date	100% of Total Tour cost Per Person

**Mandatory travel requirements:** Keeping in view the safety of all travellers and as per the requirement of various countries, only people who have completed both the vaccinations at least 14 days before the travel date will be allowed on the tour.

**Cancellation due to Border Closures:** In case we are unable to operate a tour due to Border Closure, Air Tours Holidays LLC will refund the deposit amount after deducting the administrative fees of USD 100 per person. In the event that the entire tour cost has been paid by you and we in turn have paid our overseas tour operators, after which the tour gets cancelled due to Border Closure, then it is possible that we are not able to get the amount back, then we will try and get the refund or a credit note for a later travel date. Any loss due to the exchange rate will affect the refund amount. The company reserves the right to cancel any tour prior to the departure, without assigning any reason. All monies paid by you will be fully refunded in USD only, and no compensation will be payable. In case of cruises, 100% of the cruise cost paid will be forfeited in case of any cancellations irrespective of time of cancellation. The company cannot assume responsibility for any fees relating to the issuance and/or cancellation of air tickets or other arrangements not done through the company.

## IMPORTANT

- Only fully vaccinated persons are eligible to travel on this tour over and above the prevailing covid protocols outlined by the respective countries
- Passengers taking early morning flights will be provided with boxed breakfast.
- All tours will be operated subject to a minimum of 25 full paying passengers traveling together. In case there are less than 25 full paying passengers the clients will be given an option of travelling on another departure date.
- Keeping in view the Luggage compartment of coach & Internal Flight regulations, we strongly recommend you to carry only medium size Bag of 20 kg and 1 carryon bag of 5 kg per person.
- The dates and granting of Visas is at the sole discretion of the concerned consulate. Air Tours Holidays is not responsible for granting of visas and are only a facilitator in the visa application process and any situation arising out of delay in granting visa by the consulate/embassy.
- In case you are not able to continue the tour due to loss of passport, theft, illness, or any other life-event beyond our control, Air Tours is not liable to give any refund on unutilized services.
- Please note that in case any clients loses their passport, the cost of getting a new passport and necessary charges to revise the arrangement to return home will be borne by client, and there will be no refund for any unutilized services.
- Air Tours shall not accept any liability or responsibility for any delay in flights or change in Schedule by the airline and any situations arising out of the same. Any damages caused to the hotel rooms/coach during your stay, shall be payable by the passengers. Air Tours will not be liable for the same.
- Air Tours shall not accept any liability or responsibility for any damages, loss, injury, accident, death, delay, breakdown or irregularity which may occur in carrying out of the tour arrangement.
- Air Tours will not be liable in any loss of baggage by the Airline. However, we will provide assistance in tracing any lost baggage.
- Air Tours reserves the right to charge any additional expenses due to delay or changes in train, plane, bus, ship or other services, weather conditions, strikes, war, quarantine and any other cause whatsoever and all such losses or expenses must be borne by the passengers.
- Air Tours reserves the right to amend, alter, vary or withdraw any particular departure, excursion advertised or substitute a hotel of similar class if deemed advisable or necessary.
- There will be no refund on unutilized services or partly utilized services.
- For the convenience of our passengers, Air Tours will sometimes amend the itinerary; however all the other services will remain the same.
- If clients prefer to have meals on their own there will be no refund.
- All hotels may not have Tea or Coffee machines in the room.
- It is strictly not allowed to eat, drink or smoke inside the Coach.
- Coaches may not have any Wi-Fi facilities or USB phone charging options on board.
- Single Room Supplement charges will be applicable in case two different people are sharing a room and one of them cancels the tour.
- The Tour Cost is a combination of all the arrangements and hence cannot be calculated on an individual service basis. Tour cost is one component and not calculated individually.
- Standard check-in at hotels is 1400-1500 hours and check out is 1100-1200 hours.
- Updating of mileage is subject to Airlines terms & conditions in group fare.
- We request the airlines for your preferred seats however this is as per their policy and at their discretion.
- Please refer to the booking form for detailed cancellation policy and 'Terms and Conditions'.